

簡吳秋玉女士 Mrs. Helen KAN

榮譽大學院士 Honorary Fellow of HKUST

One of the most respected leaders in Hong Kong's banking industry, Mrs. Helen KAN is currently the Executive Director and Deputy Chief Executive Officer of China CITIC Bank International Limited. In a field where female gender representation in leadership roles has yet to be attained, Mrs. Kan has endeavored to move the needle and has demonstrated that perseverance and trusted reputation can smash the glass ceiling.

With 40 years of experience in the banking and finance industry, Mrs. Kan has shaped the development of the markets locally and globally at CITIC and Standard Chartered Bank, where she worked in different leadership roles, in a storied career that has spanned a plethora of areas, from strategic transformation, new market entry, merger and acquisition integration, global and multi-cultural management to consumer banking and successfully navigated various businesses through economic upturns and downturns.

An innovator by nature, creativity has been at the forefront of her career, spawning numerous firsts in the industry. Mrs. Kan, who is a holder of a Master's degree in Law and a Bachelor's degree (Hons) in Management and Economics from the University of Hong Kong, pioneered the insurance banking model in Hong Kong in 1997. At both CITIC and Standard Chartered, she championed for an agile and customer-centric work culture to create a workplace that befits the modern times. She actively worked with regulators for virtual banking account opening which propelled breakthroughs in legislative changes, among a whole raft of fintech transformation that have altered our collective perception of banking.

Mrs. Kan's career is also characterized by her care for people. During the downturn of 2003 from the SARS epidemic she helped businesses navigate the turmoil.

At CITIC, she exhibits an innate ability to be future focused. She started private banking units from scratch in Hong Kong and Singapore. She was also pivotal in the bank's establishment of its first fully environmental, social, and governance (ESG) compliant branch with solar panels and carbon neutrality tracking, and an app for staff to adopt a lifestyle with less eco impact.

While having a high-flying career, Mrs. Kan hasn't wavered from her vision to empower young people and women and to unleash their potential. Taking a page from her captivating metamorphosis from a Form One student who felt intimidated by public speaking and overcame her shyness with the support of her English teacher, to a female leader who is still at the top of her game, she is an exemplary role model for the next generation. As the President of the Hong Kong Women Professionals and Entrepreneurs Association (HKWPEA), Mrs. Kan has been helping

簡吳秋玉女士,作爲一位備受尊崇的香港銀行業 界翹楚,現任中信銀行(國際)執行董事及副行政 總裁。在行業高層管理人員中女性比例仍偏低的環 境下,簡太以堅毅奮進,勇於承擔的專業精神,贏 得認同和尊重,成功衝破銀行界的「玻璃天花板」。

簡太投身金融業四十年,在渣打銀行及中信銀行(國際)先後擔任香港及全球領域多個領導要職, 其專業橫跨許多範疇,涵蓋策略變革、新市場開拓、 併購整合、全球跨文化管理以及個人銀行業務。無 論經濟興衰沉浮,她亦處變不驚,成功帶領各項業 務持續發展,對本地及環球市場作出貢獻。

簡太獨具創意,豐富的創造力使她得以在事業 征途上屢屢破舊立新,開創業界新風。她持有香港 大學管理及經濟學榮譽學士學位,以及法學碩士學 位。早於1997年就已在香港推出了嶄新的銀行保險 營運模式。她提倡靈活變通,以客為先的工作文化, 從中建立與時並進的職場環境。她推動變革突破, 率先透過與監管合作,爭取法例改變以支持虛擬銀 行遠程開戶,並引進一系列金融科技轉型舉措,提 升及擴展了大眾對傳統銀行服務的認知和理解。

深化人文關懷向來是簡太管理哲學中的重要一環。在2003年沙士疫情期間,經濟低迷,簡太通過 靈活管理和協作,幫助銀行及各行各業共渡時艱。

簡太高瞻遠矚,在中信銀行(國際)香港總部 及新加坡分部分別建立了全新的私人銀行業務,更 於香港市場率先開立一間全面符合「環境、社會及 治理」要求的分行。該分行不僅配備太陽能板及碳 中和追蹤系統,還為員工提供應用程式,幫助他們 實踐更環保的生活方式。

忙碌於事業之餘,簡太仍不忘支持年輕人和女性發揮所長,釋放潛能。回首往昔,誰又料到初中時羞怯於公開演講,需要得到英文老師的鼓勵才能克服障礙的她,會成為今天事業有成的巾幗領袖。簡太現任香港女工商及專業人員聯會會長,帶領聯會實踐使命,以創新及跨世代思維,擁抱新經濟帶來的嶄新機遇。透過至今開展超過十年的領袖訓練

underprivileged teenagers build confidence through leadership training programs and mentorship schemes for more than a decade, at the same time steering the Association towards the mission of "Embracing new opportunities presented by the new economy with an innovative and cross-generational mindset".

Mrs. Kan promotes mentorship with pride. She is one of the driving forces in empowering women across the city by advocacy and service. This giving mindset has established her name as a C-suite member who is passionate about grooming talents in the banking industry. Furthermore, Mrs. Kan is currently a HKSAR delegate of the All-China Women's Federation advocating for female and youth development, while playing an active role as an Executive Council member of Hong Kong Institute of Bankers, to train and develop banking talent citywide.

A truly inspiring female leader as she continues to evolve, Mrs. Kan's warm disposition ignites passion in young minds through the diverse roles at HKUST that she has undertaken since 2017. She is currently a Court Member, Member of the Institutional Advancement & Outreach Committee and Strategic Board Member of the CEMS program of the Business School. She is also among the first group of mentors supporting HKUST's Redbird Staff Mentoring Program.

Prior to these capacities, Mrs. Kan actively contributed to the University's strategic development, which included the delineation of HKUST's latest Strategic Plan, during a six-year tenure as Council Member. Between 2017 and 2023, she also served as a Member of the Finance Committee, the Human Resources Committee, Vice Chairman and subsequently Chairman of the Audit Committee, helping to ensure the University's financial soundness and effective operations, while facilitating the Standing Committee of Council's professional decisions in developing of both the Clear Water Bay campus and HKUST(GZ). Between 2018 and 2022, Mrs. Kan also served as a member of search committees for the President and other senior management positions. With an innate understanding that any institution could thrive with a sense of belonging shared across the board, Mrs. Kan also became a Member of the University Anthem Working Group, giving birth to the first University Anthem that fosters a collective identity and pride for HKUST's broad spectrum of stakeholders.

For Mrs. Kan, unfamiliarity, learning, and adaptability are the areas where she thrives. VUCA (volatility, uncertainty, complexity, and ambiguity) is not just a management acronym in her eyes – she believes that the only constant is change hence the significance of embracing new knowledge, life-long learning and leveraging passion and grit to overcome all odds.

To HKUST, Mrs. Kan brings strength, wisdom, and commitment. The University is proud to salute Mrs. Kan for her invaluable contributions to the development of Hong Kong's financial services sector, to fostering educational developments and female empowerment.

及師友計劃,聯會協助基層少年,積極參與社區活動,建立自信。

簡太言傳身教,啟迪後輩,積極推動香港女性 賦能發展。正是這種無私奉獻的精神,讓她在晉升 至銀行高管時,仍致力薪火相傳,為人稱頌。簡太 現身兼中華全國婦女聯合會香港特邀代表,投身於 女性和青年發展工作。同時,作為香港銀行學會理 事會成員,她亦積極為香港銀行業培育未來人才, 貢獻良多。

簡太身為女性懿範,亦誨人不倦,冀以赤誠燃 亮後輩的激情。自2017年起,她在香港科技大學 (科大)擔任多項要職,包括現任的香港科大顧問委 員會成員、大學拓展及外展委員會成員及商學院全 球管理教育聯盟的策略委員會成員,她同時亦是香 港科大「紅鳥師友計劃」首批導師之一。

簡太一直能在身處陌生環境時,透過不斷學習 與適應變化取得成功。她認為管理學常言的「易變 性」、「不確定性」、「複雜性」和「模糊性」,並 非單純術語,而是「變幻才是永恒」。因此,要時刻 擁抱新知、終身學習,懷着熱誠與堅毅迎難而上。

簡太不但熱心貢獻於金融及教育領域,亦積極 推動女性賦能發展和不斷創新。對於香港科技大學, 亦展現出剛毅、睿智與奉獻精神。香港科技大學謹 此致以崇高的敬意。